

COVID-19 Case Study

In March 2020, there was a significant COVID-19 outbreak in New York City. Facilities and health systems were thrown into crisis mode being the first to deal with this large of an outbreak. One such multi-facility health system leaned on Staff Care | AMN Healthcare to deliver urgent staffing for physicians and advanced practitioners.

Our client had to quickly adapt and implement a new care model in order to handle the COVID-19 crisis. Staff Care | AMN Healthcare was able to provide a combination of physicians and advanced practitioners, including CRNAs, to play an important role as part of the Critical Care team. Our ability to pivot and flex with the client's care model allowed us to scale and evolve with the changing patient care needs. Together we were able to quickly evaluate and place clinician talent where needed most.

How our staffing process shifted to accommodate:

- Sourced the right, hybrid providers to fit the facility care model.
- Expedited credentialing and privileging, aligning real time to meet both state and facility requirements that were adjusting throughout the crisis.
- Advocated and aligned with state emergency orders and licensing requirements.
- 24/7 access and support from a Dedicated Crisis Team, including daily alignment with client for scheduling of provider deployment across specialties and locations.

The results:



60

Providers presented within 1 Week.



100+

Physicians, CRNAs and other Advanced Practitioners deployed.



20,000+

Patients cared for and assisted by AMN Providers.

To learn more visit: www.StaffCare.com